

The COB family is committed to providing you with excellent service at all times and hence we would appreciate your comments on the service you received at this Branch.

We assure you that all information will be treated with confidentiality.



**CITY OF BRIDGETOWN**  
Co-operative Credit Union Ltd.  
*Measuring Success, One Member At A Time*

(Please tick appropriate box)

	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	UNACCEPTABLE
Were you served within a reasonable time frame					
The employee you dealt with was approachable					
Did the employee offer you any additional product or service					
Were you made to feel that your membership at COB is valued					
This Branch offers consistently good service					

Kindly complete the information below to assist us in following up on your comments. (optional)

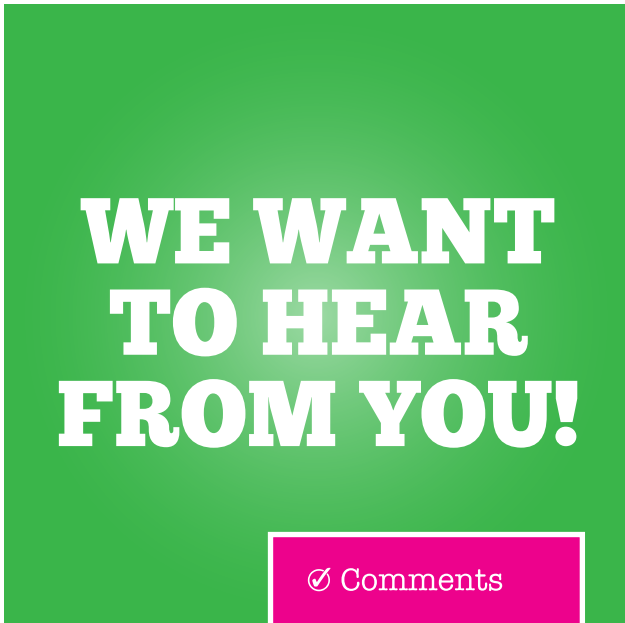
Name: \_\_\_\_\_

Telephone: \_\_\_\_\_

E-mail: \_\_\_\_\_

Account no:  
\_\_\_\_\_

Date: \_\_\_\_\_



- Comments
- Complaints
- Compliments
- Suggestions

